

## Republic of the Philippines **MUNICIPALITY OF PANIOUI**

Province of Tarlac



#### OFFICE OF THE MUNICIPAL MAYOR

#### **EXECUTIVE ORDER NO 06, s. 2020**

ORDER CREATING THE PERMANENT ACTION TEAM THE **CITIZENS'** IMPLEMENTATION OF **COMPLAINT** HOTLINE THE MUNICIPALITY OF PANIQUI, TARLAC

WHEREAS, Article II, Section 27 of the Constitution provides that the State shall maintain honesty and integrity in the public service and shall take positive and effective measures against graft and corruption;

WHEREAS, Republic Act 9485, otherwise known as the Anti-Red Tape Act of 2007 provides that the State shall take appropriate measures to promote transparency in each agency with regards to the manner of transacting with the public, with the objective of reducing red tape and expediting transactions in government;

WHEREAS, President Rodrigo Roa Duterte signed Executive Order No. 6 "Institutionalizing the 8888 Citizens' Complaint Hotline and Establishing the 8888 Complaint Center" to institutionalize a public hotline involving all agencies of the government, and build on existing public feedback mechanisms for the realization of the Government's policy to eradicate red tape and corruption;

WHEREAS, DILG Memorandum Circular No. 2017-109 dated August 23, 2017 was also passed, the purpose of which is for the Designation of a Permanent Action Team for the Implementation of Citizen's Complaint Hotline 8888;

WHEREAS, there is an urgent need to establish an effective system that will eliminate bureaucratic red tape, avert graft and corrupt practices act, and improve the efficiency of delivery regarding government frontline services;

WHEREAS, a Permanent Action Team for the implementation of Citizen's Complaint Hotline 8888 in the City of Tarlac shall be created to answer the queries, concerns and complaints of the constituents received through Hotline 8888;

NOW, THEREFORE, I, LEONARDO M. ROXAS, Municipal Mayor of Paniqui in the Province of Tarlac, by virtue of the powers vested in me as Local Chief Executive, hereby order the creation of the Permanent Action Team for the Implementation of Citizen's Complaint Hotline 8888 in the Municipality of Paniqui, Tarlac.

SECTION 1. THE PERMANENT ACTION TEAM shall be composed of the following:

Permanent Focal Person: CHRISTOPHER M. OBCENA

PIO/Municipal Tourism Officer

**Alternate Focal Person: ZOILO C. BRIONES** 

Municipal HRMO

**Technical Officer:** ENGR. VLADIMIR L. SANTILLAN

MPDC



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SECTION 2. EFFECTIVITY. This Executive Order shall take effect immediately unless revoked by any law or order of any competent authority.

SECTION 3. REPEALING CLAUSE. All Orders or Issuances passed inconsistent with this Order are hereby repealed.

Done in the Municipality of Paniqui this 23<sup>rd</sup> day of July 2020.